Confidential Patient Information Form

Legal Name (last, first ,m.):					
Preferred Name	MaidenName				
Birth Date: Age:	irth Date: Age: Gender: □Male □ Female				
Marital Status:					
Street Address:	City:	State:	Zip:		
Phone Appointment reminders will be	sent to 1st preference				
\Box Home \Box Work \Box Cell ()	Voicemail/Text/E	mail reminders	<mark>OK?</mark> YesNo		
\Box Home \Box Work \Box Cell ()	Voicemail/Text/E	mail reminders	<mark>OK?</mark> YesNo		
Employer:		Occupation	1		
Email Address:					
Insurance Company:			Group#		
Emergency Contact					
Name:	Phone:				
Relationship:					
Do you authorize Natural Life M	Do you authorize Natural Life Medicine to release information to this person?				
YesNo (If no- we can not disclose any information)					
Preferred Pharmacy					
Name:	Address:				
Primary Care Provider					
Name:	Address:				

By signing below I indicate the information above is complete and accurate to the best of my knowledge. I hereby acknowledge that I am the guarantor and financially responsible for payment of all services rendered, and that I am subject to all terms of the financial consent form.

Patient signature. In case of minor, parent or guardian must sign.

History Intake

Allergies

Do you have any medication, food, or environmental allergies? \Box Yes \Box No If yes, please explain any allergic reaction:

Do you have an Epi Pen for severe allergic reactions: □ Yes □ No Exp date: _____

Supplements/Medications

List all medications and supplements you are taking. Please attach additional sheet if needed.

Medication/Supplement Name	Strength (mcg, Mg, IU, etc)	Directions (ex: 1 tab twice a day)

Social History

Do you consume alcohol? Yes No If yes, how many drinks per week?					
Current or past tobacco use: #/packs per day:How long: Quit date					
Drug usage, past or present:					
Do you exercise?	□ Yes □ No Type/how often:				
Do you have children:	\Box Yes \Box No If yes, what are their ages:				
Any chance you are currently pregnant: Yes No					
# of pregnancies # o	f live births# of abortions# Miscarriages				

Please list any past medical history (surgeries, accidents, hospitalizations, etc).

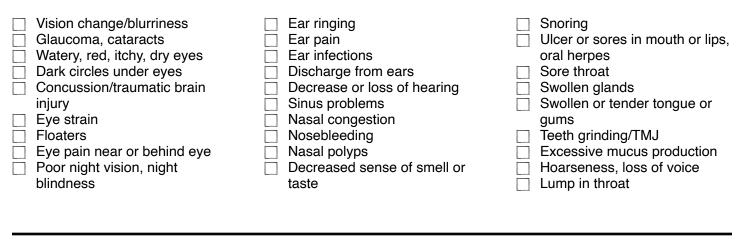
Please list any family medical history.

Review of Systems Questionnaire

Please check any current symptoms that apply. Please provide additional information if you have marked the answer yes.

Name:	DOB:	_ Chief Complaint:_			
General Health Fatigue Need to decrease/alter activities of daily living Night sweats Sweats easily General weakness Catches cold, easily Cold hands or feet Slow wound healing Date of last health check up: Please list any chemical, metal, dust, or	 Chronic infections Allergies (food, mole pollen, other) Sensitivity to fumes, chemicals, etc Feeling hot/flushed Chills Undesired weight lo difficulty gaining weight 	, odors,	Undesired weight gain, difficulty losing weight Increased appetite Decreased appetite Frequent infections Low blood sugar High blood sugar Implants of any kind Kind:		
Muscle and Joints pain, swelling, warmth, limited motion in joints Explain: Pain, swelling or weakness in muscle(s)					
Neurological Lack of coordination Loss of balance Numbness and tingling Seizures, epilepsy Poor memory Difficulty processing information, co		Difficulty with conce Difficulty speaking of Headaches Learning difficulty, of Lightheaded, dizzin Hyperactivity	or talking, slurred speech Iyslexia		
Respiratory and Cardiovascular Chest pain Chest tightness Pain in left arm &/or left side of body Rapid or pounding heartbeat/palpita Irregular heartbeat Shortness of breath, difficulty breath High blood pressure Low blood pressure	ation	Blood clots Varicose/spider veir Fainting Lung congestion, br Asthma, wheezing Phlegm Pneumonia High Cholesterol			

Head, Eyes, Ears, Nose, Throat



Gastrointestinal

Low or excessive appetite	Belching/hiccups
Difficulty chewing/swallowing	Bloating/gas
Nausea	Dental/gum problems
Vomiting	Abdominal pain/cramping
Diarrhea	Intestinal gas
Constipation	Gallbladder stones
Loss of bowel control, incontinence	Hemorrhoids/rectal pain/itching
Heartburn/acid reflux	Poor digestion, fullness after meal
Ulcers	

Bowel Movements

Strong thirst

- Frequency:
- Mucous in stool
- Blood in stool
- Incomplete feelingUnusually strong odor
- Undigested food
- Thin/small in shape
- Painful

Consistency:
Well-formed
Dry Hard Loose Soft Greasy/oily Alternates b/w loose & constipated

Frequent urination

Genitourinary

- Pain/burning on urination
 Discharge or blood in urine
 Urinary urgency
 Difficulty controlling urination,
- Incontinence
- Nighttime urination
 Blood in urine
 Dribbling urination
 Kidney stones

Profuse urination

Decreased urination
Bed wetting
Urinary tract infection
Change in sex drive
Herpes
Genital sores

Skin, Hair, and Nails Hair loss/thinning Rash/eczema Decrease in head Insufficient sweating Dry skin Psoriasis when active or hot hair \square \square Oily skin Change in skin color Tingling or crawling Weak or rigid Wrinkles and pigmentation sensation fingernails Stretch marks Small bumps on Numbness Tanning bed usage Itchy skin/hives back of the arms Easy bruising Decrease in body or \square Excessive sweating facial hair Flushing \square Acne Sleep Trouble falling asleep Tired upon waking Typical bedtime _____ Trouble staying asleep \square Excessive dreaming Typical Wakeup time Nightmares Hours a night Sleep talking/walking **Emotional and Social** Frequent worry Depression, sadness Recurrent problems from Post partum OCD childhood or past events Compulsive activities: Anxiety/panic attacks Apathy, lack of interest Irritability/anger Use of alcohol, drugs, herbs, gambling, sex, shopping, Mania/elevated mood etc to help manage stress work, others? Isolation, few friends, distant **Diagnosed mental condition?** Nervousness Mood swings family Suicidal thoughts? \Box Yes \Box No Stress Problems with: parents, family, friends, employers, coworkers Fear

Women's Health- Genitals and Sexual Function

- Painful menses
- Pain between menses
- Irregular menses
- Bleeding between menses,
 - excessive bleeding
- Missed menses
- Abnormal discharge
- Nipple discharge
- Breast lump

- Hot flashes
- Facial hair growth
- Vaginal sores \square
- □ Vaginal dryness, irritation,
 - painful intercourse
- Yeast infections
- Painful, swollen, or fibrocystic breasts
- Low libido

- Infertility
- Pain during intercourse
- Difficulty reaching orgasm
- Ovarian cvsts
- Uterine fibroids
- Polycystic ovarian disease \square (PCOS)
- Endometriosis

Preme	nstrual syndrome (PMS)				
	Water retention	Menopausal symptoms? Yes No			
	Breast tenderness/swelling	(Describe if yes)			
	Mood swings				
	Irritability				
	Migraine/headache	Menses			
	Acne	Heavy bleeding			
	Food cravings	Light bleeding			
	Change in bowel movements	Clots			
	Abdominal cramps	Color: Bright red, dark red, or normal red (please			
	Low back pain	circle)			
		First day of last menstrual period:			
Are you	I currently using birth control \Box Yes \Box No	How many days of period			
	Name/type/how long:	Duration of entire menstrual cycle			
Date of	Date of last pap smear, breast exam, checkup				
Any ab	Any abnormal exams? Yes No				

Men's Health - Genital and Sexual Function

Any chance of pregnancy? \Box Yes \Box No

Additional Information:

Please write any addition information we should know or any symptoms that have occurred in the past:

NOTIFICATION OF PRIVACY PRACTICES – Natural Life Medicine Rev 01/2022

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN ACCESS THIS INFORMATION. PLEASE REVIEW IT CAREFULLY. USES AND DISCLOSURES:

TREATMENT – Your health information may be used by our providers and staff members or may be disclosed to other health care professionals for the purpose of evaluating your health, diagnosing medical conditions, and providing treatment.

PAYMENT – Your health information may be used to seek payment from your health plan, other sources of coverage such an automobile insurer or credit card companies that you may use to pay for services. For example, your health plan may request and receive information on dates of service, the services provided, and the medical condition being treated.

HEALTH CARE OPERATIONS – Your health information may be used as necessary to support the day-to-day activities and management of Natural Life Integrative Health. For example, information on the services you received may be used to support budgeting and financial reporting and activities to evaluate and promote quality to ensure that our practice is meeting state and federal guidelines and laws designated to protect your health care information. Your health information will be used by our staff to call / send you appointment reminders.

LAW ENFORCEMENT – Your health information may be disclosed to law enforcement agencies, without your permission, to support government audits and inspections, to facilitate law enforcement investigations, and to comply with government mandated reporting. For example, any known or reasonably suspected cases of child abuse or neglect, any known or suspected intentions of harming oneself (suicide), and/or any known or suspected intentions of harming others.

PUBLIC HEALTH REPORTING – Your health information may be disclosed to public health agencies as required by law. For example, our practice is required to report certain communicable diseases to the State of Washington Department of Health.

BUSINESS ASSOCIATES – The following companies may have access to your Protected Health Information for the purpose of carrying out Treatment, Payment, and/or Health Care Operations: OMNI Medical Billing Company, Inc, RingCentral, Inc., MedicalMine, Inc., Practice Fusion, Inc and NexTrust, Inc.

OTHER USES AND DISCLOSURES REQUIRE YOUR AUTHORIZATION – Disclosure of your health information or its use for any purpose other than those listed above requires your specific written authorization. If you change your mind after authorizing a disclosure or use of your information, you may submit a written revocation of the authorization. However, your decision to revoke your authorization will not affect or undo any disclosure or use that occurred before you notified this practice of your decision.

INFORMATION ABOUT TREATMENT – Your health information may be used to send you information on the treatment and management of your health condition that you may find of interest. We may also send you information describing other health-related goods and services that we believe may interest you.

INDIVIDUAL RIGHTS - YOU HAVE CERTAIN RIGHTS UNDER THE FEDERAL PRIVACY STANDARDS. THESE INCLUDE: The right to request restrictions on the disclosure and use of your protected health information; The right to receive confidential communications concerning your medical condition and treatment; The right to inspect and copy your protected health information; The right to request an amendment or to submit corrections to your protected health information; The right to receive an accounting of how and to whom your protected health information has been disclosed; The right to receive a printed copy of this notice.

PROVIDER / OFFICE DUTIES – We are required by law to maintain the privacy of your protected health information and to provide you with this notice of privacy practices. We are also required to abide by the privacy policies and practices that are outlined in this notice.

RIGHT TO REVISE PRIVACY PRACTICES – As permitted by law, we reserve the right to amend or modify our privacy policies and practices. These changes in our policies and practices may be required by changes in federal and state laws and regulations. Whatever the reason for these revisions, we will provide you with a revised notice at your next office visit. These revised policies and practices will be applied to all protected health information we maintain.

RIGHT TO INSPECT PROTECTED HEALTH INFORMATION – As permitted by federal regulation, we require that requests to inspect or copy protected health information be submitted in writing. You may obtain a form to request access to your records by contacting your individual practitioner or the front office. If you request a copy of your records, the following fees will be assessed: \$26 Clerical fee, \$1.09 per page fee for the first 30 pages and then \$0.82 per page for any pages 31 and over. This fee must be paid prior to the copies being released.

COMPLAINTS AND CONTACT PERSON – If you would like to submit a comment or complaint about our privacy practices or obtain additional information about our privacy practices, you can do so by sending a letter outlining your concerns to the person listed below. You will not be penalized or otherwise retaliated against for filing a complaint.

OR YOU MAY ALSO CONTACT: Office for Civil Rights-U.S. Dept of Health and Human Services 701 Fifth Avenue, Suite 1600, MS – 11, Seattle, WA 98104 Phone (800) 368-1019 FAX (206) 615-2297

Please sign to acknowledge receipt of our Privacy Policy.*

Signature:

Date:

Financial Policy

Natural Life Medicine (NLM)

INSURANCE VERIFICATIONS - Before the initial visit, it is your responsibility to verify your benefits.

The information received is not a guarantee of your actual benefits and is subject to final processing by your insurance company. You are responsible for all fees not covered by the insurance company.

We do accept limited Medicare Plans

Please contact your Insurance Co. to verify benefits

Group#:_

<u>PRIVATE BILLINGS</u> - For patients without insurance, full payment is due at time of service. All patients are quoted a fee for the office visit and are expected to pay at the time of the appointment.

LAB BILLING - You are responsible for all fees associated with lab tests, NLM does not know what these fees will be. Naturopathic physicians are not able to order labs for patients with Medicare, therefore, patients with Medicare must expect to pay for all labs.

FORMS OF PAYMENT - In addition to cash or check, we kindly accept Visa, MasterCard, and Discover for payment of services.

<u>COLLECTION NOTICE</u> - I understand that any and all accounts that become 100 days delinquent are subject to collections. There will be a 30% interest fee on the outstanding balance.

Insurance Company:_____ ID#:_____

Relation to insured(circle one): Self Spouse Dependent

Please initial below

I certify that I am eligible for benefits under my prepaid health benefit plan. In the event that I am later found to be ineligible or in consideration of being treated without proof of eligibility, I agree to pay for any and all services provided by my individual practitioner based upon regular fees then in effect.

I understand that all Co-pays, co-insurances, deductibles and non-covered services will be due at the time of service unless other payment arrangements are made with the provider or billing company directly.

____I grant permission to OMNI Medical Billing Co., Inc. to submit claims on my behalf to my insurance carrier for services provided by Natural Life Medicine.

____I authorize the release of any medical or other information necessary to process my claims.

__I authorize payment of medical benefits to NLM directly from my insurance carrier.

Non-Covered Services

First Office Visit		Follow Up Visits		
Naturopathic Physician	\$300	Naturopathic Physician	\$200	
Acupuncture	\$150	Acupuncture	\$120	
		Acupuncture package - 4 treatments	\$420	
Returned check fee, plus origin	nal amount due	\$35.00		
*No show/late cancellations		50% of your appointment fee		
Sauna Sessions		\$25 per 30 minute session		
Phlebotomy Convenience Fee (CPT 36415/36416)		\$20		
Cupping or Gua Sha (CPT 97016/97035)		\$50		
Manual Therapy (CPT 97140)		\$50		
IV Therapy Administration (CPT 96365)		\$150 plus cost of supplies		
Nutrient or Medication Injections (CPT 96374) Exp B12/B-complex		Cost Varies, please inquire		
Trigger Point Injections		Cost Varies, please inquire		
Emergency Prescription refill f				
• Within 5 business days		\$15		
• Same day		\$50		
If practitioner needs to be contacted on time off		\$100		

Please note if you are more than 10 minutes late to an appointment, we will have to charge a late fee and reschedule your appointment. Follow-ups are only 30 minutes, therefore it's important the doctor can go over all that is needed in the full amount of time provided.

I have read and understood the above information and have been provided with a copy at my request.

Patient Signature or Parent/Guardia	n (if under 18 years of age)
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DATE

Patient Name

Patient D.O.B.

Consent to Treatment

The following information is provided to establish a common understanding of our roles and rights in a professional therapeutic relationship. Please read this document and sign indicating you have understood and agree to the following. If you have any questions or require clarification, please call the office and we will be happy to provide you with any other information.

1. At Natural Life Medicine, each practitioner holds an active license in Washington state. We agree to provide you with services that are within the scope of practice of the license.

2. We reserve the right to refuse service to anyone at anytime without explanation.

3. NLM requires **24 business hour notice** when cancelling an appointment. Monday appointments must be cancelled on the Friday before. This is done so appointments can be offered to those in need. If you do not cancel your appointment in a timely manner, you may be charged a cancellation fee that is **50% of our Time of Service Rates** for that appointment. If two or more appointments are not cancelled in a timely manner we may cancel all future appointments until we collect payment of said fees.

4. Any information you provide during consultations or sessions is confidential. The information contained within your record will not be disclosed unless as directed by you through written consent or if the authorities or law compels us to do so. The only exceptions to this confidentiality are information you provide me indicating intention to harm yourself or others. (Please see Notice of Privacy Practices).

5. Each and every procedure or treatment carries with it both risks and benefits. There may be additional or alternate treatments/procedures available. Your treatment plan is thoroughly researched and customized to you and your health status and goals. However, no guarantees can be assured regarding the outcome of any procedure(s) or treatment(s).

6. Ongoing relationships with other physicians and healthcare providers need not be discontinued. Please let us know if you are being treated by other healthcare providers. Consult your prescribing physician before you discontinue any medications. It is your responsibility to inform us of any changes in your condition, contact information or treatments between visits.

7. We are not available on a 24 hour basis at all times. We urge you to maintain a relationship with another doctor with whom you can consult with in the event of an emergency or urgent problem. If a serious or urgent health problem should arise, you should immediately call your other doctor(s), call 911, or have someone drive you to the nearest hospital emergency department. If you notice an adverse effect from one of the components of your treatment plan, you should discontinue it and immediately inform us of the situation.

8. Lastly, we encourage you to ask questions about any health-related topic and take an active role in your health care. We use a team-based approach and we strive to work hand-in-hand with you to help you achieve your short and long term health related goals so you may attain the highest level of wellness possible.

It is our sincere honor and pleasure to participate as part of your healthcare team.

The contact information, health history and other information I provide on my intake forms are complete and accurate and I consent to treatment. I understand and agree to the information on this document. My questions, if any, were answered to my satisfaction.

Patient name:		
Signature:	Date	
(In case of minor, parent or guardian must sign)		

AUTHORIZATION AND CONSENT TO PARTICIPATE IN TELEMEDICINE CONSULTATION

The purpose of this form is to obtain your consent to participate in telemedicine consultations with the following Naturopathic Physician:

Natural Life Medicine Providers

1. **Washington State Residence**. Residence within Washington State is required for telemedicine consultations with the providers at NLM. Verification of residence will be conducted prior to scheduling an appointment.

a. **Primary Care Services**: Establishment of primary care services are available for patients within a 50 mile radius of the physical location where Natural Life Medicine practices in Puyallup, WA, if allowed by your insurance plan (if applicable).

i. **Primary Care Services**: Examples of primary care services include Well Child Checks, Well Adult Exams, referrals to specialists, lab reviews, Gastrointestinal complaints, Thyroid management, etc.

ii. **In-person visits**: In-person visits are required at least once per year by providers if primary care services are established.

2. **Definition.** Advances in technology have resulted in new approaches in the delivery of medical care, including those in which the physician and patient are not in the same physical location, but interact using technology. These new approaches are referred to as Telemedicine.

a. **Synchronous/Live Communication:** Live real-time audio/video communication through interactive technology that enables a patient and a doctor who are separated by distance to interact simultaneously.

b. **Doctor-Patient Relationship**: The relationship between a provider of naturopathic medical services (Doctor) and a receiver of naturopathic medical services (Patient) based on mutual understanding of their shared responsibility for the patient's health care.

i. The relationship is established when the Doctor agrees to undertake diagnosis and/or treatment of the Patient and the Patient agrees that the Doctor will diagnose and/or treat, whether or not there has been or is an in-person encounter between the parties.

ii. Not all patient situations will be appropriate for Telemedicine.

c. **Risks, Consequences, Emergency Plan.** The telemedicine consultation will be similar to a routine medical office visit, except interactive video technology will allow you to communicate with a physician at a distance. At first you may find it difficult or uncomfortable to communicate using video images. The use of video technology to deliver healthcare and educational services is a new technology and may not be equivalent to direct patient to physician contact. Following the telemedicine consultation, your Doctor may recommend a visit to a hospital, urgent care, etc.

d. **Benefits.** Benefits of telemedicine include: facilitating care to patients unable to attend office visits in person, reducing the expenses of traveling to see a physician/specialist, and expanding patients' accessibility to healthcare services, among other benefits.

e. **Originating Site / Location of Patient for Telemedicine Services:** Some states or insurances place restrictions on where the patient can receive virtual care. Washington Medicaid, for example, does limit where the patient can be at the time of care, but offers more flexibility by including the patient's home. Here's the full list of eligible patient locations allowed by WA Medicaid:

i. Clinics

ii. Community mental health/chemical dependency settings

iii. Dental offices

iv. Federally qualified health center (FQHC)

v. Home or any location determined appropriate by the individual receiving service

vi. Hospitals (inpatient and outpatient)

vii. Neurodevelopmental centers

viii. Physician or other health professional's office

ix. Rural health clinics (RHC)

x. Schools

xi. Skilled nursing facilities

3.**Confidentiality.** Reasonable and appropriate efforts have been made to eliminate any confidentiality risks associated with the telemedicine consultation. All existing confidentiality protections under federal and Washington State law apply to information disclosed during this telemedicine consultation.

a. HIPAA Compliance:

i. HIPAA (Health Insurance Portability and Accountability Act of 1996) is United States legislation that provides data privacy and security provisions for safeguarding Protected Health Information (PHI).

ii. Medical professionals who wish to comply with the HIPAA guidelines on telemedicine must adhere to rigorous standards for such communications to be deemed compliant.

iii. The HIPAA guidelines on telemedicine are contained within the HIPAA Security Rule and stipulate:

a) Only authorized users should have access to electronic Protected Health Information (ePHI).

b) A system of secure communication should be implemented to protect the integrity of ePHI.

c) A system of monitoring communications containing ePHI should be implemented to prevent accidental or malicious breaches.

iv. The electronic health record (EHR) system and videoconferencing platform that are used are HIPAA-compliant.

b. **Medical Information and Records.** All existing laws regarding your access to medical information and copies of your medical records apply to this telemedicine consultation. Additionally, dissemination of any patient-identifiable images or information from this telemedicine interaction to other entities shall not occur without your consent, unless authorized under existing confidentiality laws.

4.Rights. You may withhold or withdraw consent to the telemedicine consultation at any time without affecting your right of future care or treatment, or risking the loss or withdrawal of any insurance program benefits to which you would otherwise be entitled.

5. **Nature of Telemedicine Consultation:** During the telemedicine consultation:

a. Details of you and/or your child's medical history, examinations, imaging results, and/or lab tests will be discussed through the use of interactive video, audio and telecommunications technology.

b. Physical examination of you or your child may take place.

c. Non-medical technical personnel may be present in the telemedicine location to aid in video transmission or physical exam if origination location of patient is in a medical facility.

d. Video, audio, and/or digital photo may be recorded during the telemedicine consultation visit.

e. Individualized, integrative treatment plan is discussed.

6. **Prescriptions.** Washington providers who prescribe medications via a Telemedicine encounter have to follow the same guidelines as for in-person care. This means conducting a patient evaluation, gathering their history and any other information needed to make a diagnosis.

a. The Providers at NLM has limited prescribing rights in Washington State and are able to

prescribe the following:

i. "Legend drugs" as defined under RCW <u>69.41.010</u> with the exception of Botulinum Toxin (commonly known as, among other names, Botox, Vistabel, Dysport, or Neurobloc) and inert substances used for cosmetic purposes; and

ii. Controlled substance prescription are limited to testosterone and codeine containing substances in Schedules III-V only with a DEA license, which the providers at NLM obtain 7.**Financial Agreement.** You and/or your insurance company will be billed for this visit. Please see the separate Billing Policies.

I have been advised of some of the potential risks, consequences and benefits of telemedicine. My health care practitioner has discussed with me the information provided above. I have had an opportunity to ask questions about this information and all of my questions have been answered. I understand the written information provided above.

Patient Name: _____

Date of Birth: _____

Patient (or person authorized to give consent)

Date and time: _____